

SEC³URE GO! FAQ for SEC³URE Facilities

1. What is SEC³URE GO!?

SEC³URE GO! is a wearable, digital badge that combines mobile check-in with visitor identification. It visually displays the user's compliance status for all facility staff to see.

We currently have two versions of the SEC³URE GO! badge in circulation. Generation 1 (GEN 1) was released in November 2019, and Generation 2 (GEN 2) was released in October 2020.

2. What is the difference between the two versions of SEC³URE GO!?

The two versions work exactly the same from a functionality standpoint and are both valid for mobile check-in. They mainly differ in appearance. The new badge comes in a blue frame, vs. the white and blue, two-toned frame (see Images A and B).

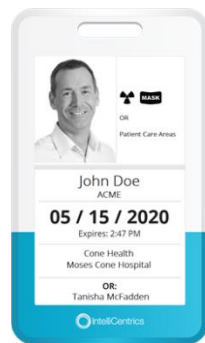


Image A: GEN 1 look



Image B: GEN 2 look

3. Who can use SEC³URE GO!?

Any commercial and clinical visitors to your facility can use it, including vendor representatives, clinical contractors, physicians, and nurses. They will need a current SEC³URE Passport to be eligible for the badge.

4. Does SEC³URE GO! have the same level of compliance as the paper badge?

Yes. SEC³URE GO! has all the policy information and credential requirements from a facility.

5. Can a rep still print a paper badge if I want them to?

Yes. Reps have the option of printing a paper badge, once they are checked in on the SEC³URE mobile app.

6. Does a SEC³URE GO! check-in get reported to me and included in my current analytics?

Yes. SEC³URE GO! works just like the paper badge. You can manage your commercial and clinical visitors in real time, get reports and analytics the same way you have been doing on sec3ure.com and your SEC³URE facility app.

7. What is the benefit to my facility to allow check-ins with SEC³URE GO!?

With SEC³URE GO!, you don't need a kiosk or the staff and equipment that comes with the kiosk. It makes check-in fast and contactless for all. Your staff is freed up to focus more on patient care. And because check-in doesn't require a kiosk, it reduces surface contamination while raising your compliance level.

8. How do we switch to SEC³URE GO! as our primary check-in method?

Switching is as easy as 1-2-3, literally 3 steps:

- a) Email us at HeroTeam@IntelliCentrics.com to let us know that you're ready to switch
- b) Communicate to your internal staff that GO! is going to your preferred check-in method
- c) Inform your team of the GO! badge layout and how to read it

For more information, visit our [3 Steps to GO!](#) page.

9. Does SEC³URE GO! cost anything?

No. It is one of our innovations available on the SEC³URE Ethos technology platform and free to facilities.

10. Who should I contact if I have questions about SEC³URE GO!?

If you need any assistance, contact our team of customer support Heroes at 817-SEC3URE (732-3873) or HeroTeam@IntelliCentrics.com. You can also visit our [SEC³URE GO! support page](#).