

CHECKLIST:

20 SIGNS YOUR ORGANIZATION HAS CREATED A CULTURE OF SAFETY

The safest healthcare organizations are those that have transformed their organizational culture to one focused on safety. Safe hospitals not only implement safety processes and procedures, but maintain the vigilant attitude and ongoing commitment needed to prevent adverse events at their facilities.

How does your facility rank? use these top 20 signs to evaluate your culture of safety. As you read through the checklist, honestly assess your organization and check “Yes” if the sign is evident. When you are done, add up the number of “Yes” answers and see how you did based on our scale below.

SIGNS YOUR ORGANIZATION HAS CREATED A CULTURE OF SAFETY

YES

	SIGNS YOUR ORGANIZATION HAS CREATED A CULTURE OF SAFETY	YES
1	The executive leaders of your organization are on the front lines, educating staff, and communicating the safety directives of the organization.	
2	Executives meet individually with their own internal organizations on a regular basis to ensure departmental goals are on track with your organization’s overarching safety goals.	
3	Directors and managers within your healthcare organization have clear direction, communication, and leadership from those above.	
4	Cross-functional teams are continuously working to find solutions for patient safety issues.	
5	Everyone in your facility is aware of the risks inherent in the work the organization does, so they understand why improving safety is the highest priority.	
6	All employees, at every level, are involved in developing a safety system with consistent rules and guidelines across the organization.	
7	Employees are encouraged to prioritize safety over any other corporate goal, including cost savings and productivity.	
8	Leaders create an open environment where adverse events or near misses are discussed in regularly scheduled educational sessions.	
9	Employees have a safe way to report concerns.	
10	Staff is responsible for creating a safe work environment and is empowered to take the necessary actions to improve safety.	
11	Your facility works to recruit and retain driven, patient-focused professionals who are fully supportive of the organization’s safety goals.	
12	Leaders are focused on improving the system rather than on placing blame when a problem occurs.	
13	No one, not even physicians, administrative staff, or C-suite executives are allowed to bypass safety policies.	
14	Your facility has established benchmarks so safety goals are well defined, and progress can be measured.	

15	The success of safety initiatives, as well as areas where more improvements are needed, are well communicated throughout your organization.
16	C-suite executives and board members make patient safety rounds at least once per week and visit different patient care units to discuss safety with department heads and staff.
17	Learning and continuous improvement are valued across your organization.
18	Leadership continuously reinforces the belief that the organization is one team that must work together in order to successfully meet safety initiatives.
19	Your organization understands that everyone who enters the facility can affect patient safety, so they work to ensure that every person has gone through a thorough, but relevant, screening and verification process based on their role.
20	Improving patient safety is seen as a journey, not a program that ends once certain goals have been reached.

Grading Your Facility's safety Culture

0-5 If you checked "Yes" for 0-5 of the signs an organization has created a culture of safety, it's time to implement an immediate action plan to attend to the issues not addressed. The good news is, you are aware of the need for a safety culture and can get your organization started on the right path. Visit www.IntelliCentrics.com for resources that can help you create a strong safety culture.

6-10 If you checked "Yes" for 6-10 of the signs an organization has created a culture of safety, you are making progress, but need to implement an immediate action plan to address the issues still outstanding.

11-15 If you checked "Yes" for 11-15 of the signs, you have done a good job of creating a culture of safety within your organization. Review the issues not addressed and implement an immediate action plan, so you can create a safer environment within your facility.

15+ If you checked "Yes" for more than 15 of the signs, you have done a good job of creating a culture of safety within your organization. However, just being good still leaves you with a fair amount of risk. Evaluate the items you were not able to check off and put together an action plan to address those issues.

20- If you checked "Yes" for all 20 of the signs an organization has created a culture of safety, you have achieved something your organization should be proud of. Celebrate your success, but don't let your guard down. Make sure you are continuing to be vigilant.

You can't provide quality patient care without first creating a safe and SEC'URE environment. If your facility is not currently showing the signs of a safety culture, we can help you reach your goals. Intellicentrics SEC'URE is an intelligent way to ensure that every person entering your facility has met the appropriate requirements based on their role—increasing safety and saving lives. Intellicentrics SEC'URE affords every individual the opportunity to play a unique role and work as part of a team to achieve the highest quality patient care.

Experience SEC'URE healthcare.